

RESERVATION AND CANCELLATION



Please note we have updated our **Payment and Cancellation Policy**.

As a Christian organization, MCRC abides by the Scriptural principle of “Let your Yes be Yes and your No be No” from James 5:12. We respect the work of others and expect them to honor their commitments made to us. However, if cancellation does become necessary, notice must be sent to MCRC by the Guest User contact or the contact signatory. The following will be applied to reservations and cancellations for Individual and Family Programmed Events:

Reservation Policy

- Reservations will not be deemed active until the minimum deposit has been paid.
- Pending reservations (registrations without deposits) will not be honored, and housing will not be assigned.

Payment Policy

- 10% non-refundable deposit for all registrants at time of registration.
- 50% per registrant 60 days prior to event.
- 75% per registrant 30 days prior to event.
- 100% per registrant 2 week (14 days) prior to event.

Cancellations Policy

- Cancellations made 61 days or more prior to the event, all payments are fully refunded, less deposit.
- Cancellations made 60 days or less prior to event, the 50% per registrant payment is forfeited.
- Cancellations made 30 days or less prior to event, the 75% per registrant payment is forfeited.
- Cancellations made 14 days or less prior to event, the 100% per registrant payment is forfeited.
- If a payment is not made according to the deadlines provided above, MCRC reserves the right to cancel the reservation.
- For Guest User who leaves before the conclusion of their event for any reason, a partial refund will be considered on a case-by-case basis.
- Force Majeure: Should events beyond the reasonable control of either MCRC or Guest User occur (as defined or interpreted by MCRC), including but not limited to acts of God, war (declared or undeclared), governmental regulation, civil disturbance, terrorism, disaster, fire, earthquakes, unreasonable extreme inclement weather, public utility failure, or any other comparable condition, making it inadvisable, illegal or impossible for either MCRC and Retreat Center or Guest User to perform their obligations hereunder, MCRC may cancel this Agreement without liability for anyone or more of such reasons upon written notice to the other, such notice to be given as far in advance (or as soon thereafter) as reasonably practical. In addition, all Down Payments and prepayments (notwithstanding any designation as “non-refundable”) made by Guest User, its guests or representatives shall be fully and promptly refunded.